

# Securative™

HEALTHCARE SOLUTIONS

*Better business. Better lives.™*

**Consulting Solutions to Help Physicians and Patients Thrive**

## **Practice Development**

**Embrace Quality**

**Increase Compliance**

**Enhance Efficacy/Outcomes**

**Diversify Revenues**

## **Regenerative Medicine**

**Stem Cell Therapy**

**Clinical Trial Protocols**

**UCB/WJ/Exosomes/PRP/HA**

**Wound Care/Autol. Skin Graft Kits**

## **Nutraceuticals**

**Logos Nutritionals**

**Lyme Support**

**Burgstiner Wellness Protocol**

**Regen Support For Stem Cell Therapy**

We Make Providing

**Preventative**

**Services** Easy

You can increase your practice revenue while improving patient health outcomes.

## **The Health Portal**

The Health Portal is an intuitive cloud-based software suite that makes performing, managing and billing preventative services easy.

## **Good Medicine**

According to the Centers for Disease Control, Americans take advantage of preventative medical services at about half the rate they should.

The right preventative care at each stage of life helps patients stay healthy, avoid or delay debilitating disease, and can detect chronic conditions early when treatment works best.



### **About Prevounce Health:**

Prevounce Health is dedicated to developing leading cloud-based wellness solutions to healthcare providers and organizations. We use our multidisciplinary team to create technology that raises the efficiency and quality of healthcare.

### **For More Information:**



Check out  
[www.prevounce.com](http://www.prevounce.com)



Give us a call  
800-618-7738



## **Preventative Wellness and Your Practice**



## Prevounce Health Portal:

The Prevounce Health Portal is an intuitive cloud-based software suite that makes performing, managing and billing Preventative Services easy. Prevounce simplifies the entire process including; patient intake, determining eligibility, performing the services, and even coding and billing for them.



### Good Medicine:

According to the CDC, Americans utilize preventative medical services at about half the rate they should. The right preventative care at each stage of life helps patients stay healthy, avoid or delay debilitating disease, and can detect chronic conditions early when treatment works best. The Prevounce Health Portal assists medical professionals in identifying when certain preventative care may be needed, and guides those professionals in performing, and getting reimbursed for, that care.

### Increased Revenue:

Medicare and private insurers have implemented programs to reward physicians who put preventative services programs in place. A well-managed program using Prevounce can earn a practice significant increased direct revenue of around \$210 per patient visit.

### Medicare and MACRA/MIPS:

The Merit-based Incentive Payment System (MIPS) is a Medicare program that adjusts a provider's future Medicare payments up or down based on their performance. MIPS was implemented in the Medicare Access and CHIP Reauthorization Act (MACRA).

The Prevounce Portal was designed with MACRA and MIPS in mind. With Medicare's prioritization of Value Based Care, many preventative services factor positively into a provider's MIPS score. Prevounce gives providers the tools to excel in the MIPS program, leading to a higher Medicare payment modifier.

### Why Prevounce?

### Services Offered:

- ▶ Annual Wellness Visits
- ▶ Mental Health Screenings
- ▶ Cognitive/Dementia Management
- ▶ Behavioral Counseling
- ▶ In-Office Diagnostics
- ▶ Vaccination Management



## What other preventative services may I qualify for?

If you are enrolled in Medicare, you are covered for many preventative services, many with no co-pay or other out-of-pocket expense. These include:

- Bone Mass Measurements
- Cardiovascular Disease Screenings
- Cancer Screenings (Colorectal, Prostate, Lung, etc)
- Counseling (Tobacco, Alcohol, Obesity, etc)
- Nutritional Therapy
- Vaccinations (Pneumonia, Influenza, etc)
- and more...

You can find the complete list of Medicare covered services at [www.medicare.gov/coverage](http://www.medicare.gov/coverage). Most private insurances have coverage that closely mirrors Medicare, and you can usually find your coverage by searching your insurers name and "preventative services" online.



Your doctor has partnered with Prevounce Health to help facilitate their preventative wellness program. Prevounce Health is a health systems technology company devoted to making preventative care easy, accessible and efficient.



## YOUR WELLNESS VISIT



*An ounce of prevention  
is worth a pound of cure*

## Why Wellness?

Preventative care and wellness is what we do to prevent, delay or mitigate disease or other medical problems. Preventative care proactively identifies future health risks to try and resolve them before they become a problem.

## The Annual Wellness Visit

Medicare and most private insurers now cover an annual wellness visit where you will discuss your health history and schedule or perform preventative wellness services based on your individual needs. If you were given this pamphlet, we have determined that you may benefit from an annual wellness visit.

## Before your Annual Wellness Visit

### What to Expect:

- During your annual wellness visit, we will gather information about your unique health situation. We will discuss what medical problems you have, which you may need to watch for, and how we can prevent them together.
- You may be given some preventative care, such as a review of your medical history and counseling, but you will not be given a physical exam unless we have informed you otherwise.
- When we are finished with your visit, you will be given an individualized plan to take home that outlines recommendations for further preventative services and lifestyle changes that may be beneficial for you.

### What to Bring:

It is important that you bring enough information to your visit so that we can best understand your unique health situation. This includes:



Any **medical records** or **immunization records** you have.



Any **family health history** you may have, especially including family within two generations of you.



A complete **list of medications** you take, including supplements.



A list of other **healthcare providers** that are currently involved in your care.



Any **questionnaires** given to you or other information requested by your doctor.

## What is the cost of the visit?

Medicare, and many private insurers, pay the entire cost of your annual wellness visit without any co-pays or out-of-pocket expense.

Depending on your visit, we may recommend other services that do have co-pays or other out-of-pocket expenses. These services are considered separate from your wellness visit, and you will be able to ask questions about their cost to you prior to them being conducted.

# USER GUIDE

## Logging In and Users

### Logging In

When you first sign up for Prevounce, you will receive an email with the information to log into your Tenant's administrator user.

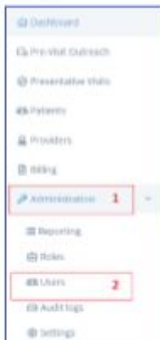


- Your Tenant or Practice Name
- Your Username or Email
- Your Password

Logging in to your Tenant's admin account will bring you to the admin dashboard.

Tenant is the name of your clinical practice using Prevounce. Users are the individual entities that are going to be logging in and utilizing the software.

Now that you are logged on to your Tenant Admin account, click the "Administration" dropdown in the menu on the left of the screen. Then click the "Users" option that appears under it to go to the User Management Screen.



On the User Management Screen, click the blue button in the upper right named "+ Create New User" to bring up the User Creation window.



There are two tabs to the User Creation Window: User Information and Roles.

After entering and checking the accuracy of the user information, proceed and click the "Roles" tab. Every User has one or more Roles. Each Role has a set of permissions that allows that User to use different parts of the Prevounce Portal. In short, it defines access to segments of the Prevounce Portal to ensure security, confidentiality, and accountability.



There are 3 default Roles:

- Admin,
- Provider and
- MA (Medical Assistant)



Office administrators should generally be marked "Admin", with all those doing preventative visits marked "Provider". You can learn about the other roles, or how to create your own roles, in the Prevounce documentation.

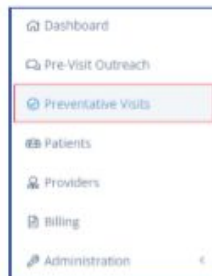
Once you have selected the Role(s) for your new user, go ahead and press Save. The Portal will then send that new User's login information to the email you provided. They can use the information in this email to log in with their credentials for your Tenant Account.

## Preventative Visits

### Creating a Preventative Visit

Once you are logged in to the Prevounce Portal as the User you can create "Preventative Visits" for patients you are providing services to. You can think of the "Preventative Visit" as a sort of grouping of services provided for a single patient.

When you want to check eligibility or perform services on a patient, simply create a Preventative Visit. Within that Preventative Visit, you can then add and provide different services appropriate for the patient.



The first step in creating a Preventative Visit is to click on the "Preventative Visit" option in the left navigation menu. Once in the Preventative Visit screen, click the blue "+ Create New Visit" button to open the Create New Visit popup.



To create a new Preventative Visit, you will have to select a Patient and a Provider. Go ahead and select a Patient, or Create a New Patient if the patient is not yet in the portal. **Once the Patient is selected, click next.**

Select a Billing Provider from the table, or else create a new Billing Provider using the button in the upper right. **Once the Billing Provider is selected, click next.**

Finally, there are two last questions before the Preventative Visit is created.

When both questions are answered, click **"Create Visit"** to create the visit!

## Providing Services

If you have the **Eligibility System** turned on, you will see the results for the patient's Coverage and Eligibility next to each service.

Find the service you wish to perform under the **"Available Services"** heading, and click the **'+' plus sign** button on the right hand side of the service name.

Once you have added a service to the visit, you will be taken to the **Service Form Wizard** for the service you picked. Continue through the wizard until you have the option to **"Submit"**.

Once you click **Submit**, the service will be finalized and recorded.

The service you just finished will show as **"Completed"** instead of **"Available"** and you are able to click the **pdf icon** on the right to view or print the report for that service.

Continue to add and perform services within the visit as desired. Keep in mind that as more patient information is gathered during the visit, the Eligibility recommendations **may change** between services.

When you are done with the visit, click the **"Close Visit"** button in the lower right. You cannot reopen a closed visit, so be sure you are **done** with the patient prior to closing.

## Billing/Coding

Once you have a completed and closed the **Preventative Visit**, it is time to bill for it and get paid. To go to the **Billing Management** page, click the **"Billing"** option on the left side navigation menu.

To edit a superbill prior to exporting it, you can click the **'Action'** button next to the specific visit and select **'Edit'**.

To export a **single visit** superbill, select the **Action menu** next to the visit you want to export a superbill for.



## Welcome and General Information

This is an overview on how Prevounce automated procedures for improved efficiency and better returns on preventative health opportunities.

Welcome to the Prevounce Portal articles, and user guides. Like you, we see each patient visit as an opportunity to prevent and cure disease. Amidst the complexity of Medicare and insurance policies and regulations, Prevounce can simplify the process, increase your practice revenue and most importantly, improve patient health outcomes. In this section, you will find everything you need to navigate the portal with ease, whether you are a beginner or tech-savvy user on a PC or smartphone.

The Prevounce Portal automates certain processes so you can work faster, better, and more thoroughly in the three stages of your practice:

### Patient Intake

Determining patient eligibility and  
Providing services.

We will show you how to create User accounts containing medical history and insurance information that integrate smoothly with your existing EMR. The

Step-by-Step wizard for each preventative service records complete information needed for MACRA/MIPS audit.

Currently these are the health opportunities the Portal addresses (with more for inclusion in the future):

Annual Wellness Visit,  
Depression Screening,  
Advance Care Planning,  
Tobacco Cessation  
Alcohol Counseling,  
Colorectal Cancer Screening,  
Vaccinations

After completing the visit, a Smart Superbill is generated. This can be used as a guide for coding and billing. You no longer have to worry about shifting government and private insurance policies because the Prevounce Portal is always updated and HIPAA compliant.



### Getting Started and the Basics



2 articles in this collection  
Written by Dan Smiths



### Managing your User Settings



2 articles in this collection  
Written by Dan Smiths



### Creating and Managing Patients



2 articles in this collection  
Written by Dan Smiths



### Pre-Visit Patient Outreach



1 article in this collection  
Written by Dan Smiths



### Performing Preventative Visits



1 article in this collection  
Written by Dan Smiths



### Pre-Visit Patient Outreach



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### Performing Preventative Visits



1 article in this collection  
Written by Dan Smiths



### Billing and Superbills



2 articles in this collection  
Written by Dan Smiths



### Tenant/Practice Administration

This section explains how practice administrators can manage their Prevence Tenant (Practice-wide administrative account).



5 articles in this collection  
Written by Dan Smiths